

Microsoft IT Academy Program

Certification \* 21st Century Skills \* Curriculum

Welcome to the Microsoft IT Academy Program. The IT Academy Program is designed to provide students with the 21st century technology skills necessary to acquire certification and be competitive in today’s rapidly evolving workplace. Microsoft IT Academy institutions get digital curriculum and certifications on fundamental technology skills -- as well as courses critical for students to be successful in today’s technologically evolving world. The IT Academy program offers a variety of tools to empower you to deliver a motivating, relevant, collaborative, and engaging learning experience for today’s students!

Here are the resources you will need to get started with the IT Academy Program today!

# IT Academy Member Website

The IT Academy member site is your portal to accessing all of your benefits. To get started with your membership, get familiar with the many benefits available to you as an ITA member. Visit <https://www.microsoft.com/itacademy> and click on Member sign-in.

IT Academy OneDrive

This OneDrive site has been created to give you the most up to date Quick Start Guides and resources for Getting Started with your IT Academy benefits. You will find instructions to access and down-loading MOAC (Microsoft Official Academic Courseware), activating e-Reference, using the Lesson Plans, and more! Visit the OneDrive page at <http://sdrv.ms/YAHHyM>

# IT Academy Customer Support

For help with the IT Academy benefits, contact customer support at 1-800-508-8454 or [acadsupp@microsoft.com](mailto:acadsupp@microsoft.com). Customer support hours are 8:30am ‑ 8:30pm EST / 5:30am – 5:30pm PST.

# IT Academy State Partner Support\*

For additional help or troubleshooting, email your state deployment team at [utita@microsoft.com](mailto:utita@microsoft.com)

# Certiport Customer Support

For help with the certification and testing center benefits and technical question, please contact customer support at 1-888-999-9830 #6. Visit the Utah Certiport page at [www.certiport.com/Utah](http://www.certiport.com/Utah)

New to Certification

Kim Thayne from Certiport has been designated as your Certification deployment lead. In addition to the Certiport Customer Support, additional questions can be sent to Kim @ kim.thayne@pearson.com

Lesson Plans \* Certification \* E-Learning \* MOAC \* E-Reference